Breath of Protected Health Information Notification

Renton, WA - On September 3, 2019, HealthPoint became aware of a breach of protected health information at one of its clinics. Staff mailed postcards through the US postal service to inform parents that their children were due for immunizations. An incorrect label was used on the postcard that contained patients’ private information.

We do not believe that patients are at a high risk for harm because of this event. We have taken the following steps to prevent this from happening again:

- Removed all unnecessary labels from our electronic patient record software
- Revised clinic processes to include additional checks and balances to prevent this error from happening again
- Reminded staff of HealthPoint’s policies and procedures for using portable devices

In addition, we will be offering patients one year of identity theft protection at HealthPoint’s expense.

We are in the process of notifying affected individuals and recommend that they review their credit reports and bank statements regularly for any signs of unknown activity. Free credit reports may be requested once a year at [https://www.annualcreditreport.com](https://www.annualcreditreport.com).

HealthPoint takes this breach very seriously and is complying with all federal rules regarding protected health information including notifying the US Department of Health and Human Services.

Questions may be directed to Michelle Matt, HIPAA Privacy Officer/Health Information Manager at (425) 277-1311 Hippareport@healthpointchc.org. Written inquiries may be addressed to 947 Powell Avenue SW, Renton, WA 98057.

About HealthPoint:

HealthPoint is a community-based, community-supported, and community-governed network of non-profit health centers throughout King County. HealthPoint clinics provide expert medical, dental, behavioral care and many other services. Founded in 1971, we believe that the quality of your health care should not depend on how much money you make, what language you speak, or what your health
care needs are. Because everyone deserves great care. For more information, visit

www.healthpointchc.org

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