Healthy Communities, Inside and Out
Report to the Community JULY 2016
Inside our clinics and out in the community, we’re working to make high-quality health care accessible to all.

Dear Friend of HealthPoint,

Each year at this time, we share a snapshot of our progress in delivering affordable, accessible, high-quality care to all King County residents who need it, regardless of their circumstances. This year—our 45th—we’re stepping back to show you not only the work that happens daily in our clinics but also the ways we’re engaged more broadly in communities.

With your support, we continue to:

• provide primary medical and dental care to tens of thousands of low-income patients;
• train the next generation of health care providers and dentists committed to practicing in community health settings; and
• innovate to meet the needs of the diverse people we serve. Our complementary and integrative health program, one of the first of its kind, turns 20 this year.

Outside of our clinics, we’re partnering with others to make health care more accessible through programs like the Mobile Medical Clinic and our clinics based in schools. We’re also working to improve whole systems, joining with leaders in education, mental health and housing to address the social determinants of health—the living conditions and other factors that influence whether people are generally sick or well.

Inside and out, our work remains vital. And it is made possible through the support of friends and donors like you. Thank you for giving our report a look. And thank you for your continued belief in HealthPoint.

Thomas Trompeter  Megan Wildenradt
Chief Executive Officer  Chair, HealthPoint Board of Directors
Healthier people for healthier communities.

Our 10 health centers provide affordable, accessible, inclusive health care—a health care home—to tens of thousands of people every year. HealthPoint patients have access to medical care, dental care, naturopathic medicine, behavioral health care, connections to insurance, social services and more—often under a single roof. All of our services are driven by a simple belief: everyone deserves great care.

When people are healthy, communities are healthy. Families are stronger. Kids learn better in school. The workforce is more robust. Costs—across a variety of systems—are lower. King County is one of America’s healthiest counties, yet has some of the nation’s worst health disparities, a contradiction that affects us all. So we’re working to make sure all county residents have the opportunity to be healthy, no matter what their zip code.
We recently opened a second clinic in Auburn—HealthPoint Auburn North—to make care more accessible to patients there. Not far away, in Tukwila, there’s also a new reason to smile: our new dental clinic, opening in September 2016. Both clinics will provide convenient, affordable care in communities that lack it. And both, by serving as training clinics for family medicine and dental residents, will address the shortage of health and dental professionals who work with low-income or otherwise marginalized patients in community health settings.

Hundreds of homeless South King County residents receive medical, dental and mental health care from the Mobile Medical Clinic, a joint project of HealthPoint and Public Health—Seattle & King County. The Mobile Medical team also connects people to food, clothes and shelter, and offers enrollment in programs for health insurance, housing and more.

Meanwhile, our School-Based Health Centers (SBHCs) at Highline Public Schools’ Evergreen and Tyee campuses are a vital part of those learning communities, providing a wide range of important health care and counseling services to high school students—including many who don’t have access to care anywhere else.
Improving the system starts in our own clinics. We’re always looking for ways to improve access, provide care more efficiently and give patients the best possible experience. Recently, with the help of staff, patients and partners, we developed a vision for the ideal patient experience; we’re using Lean principles to bring it to life, reducing patient wait times and increasing our already high rates of safety and quality. With Lean methods, we’re also creating capacity to meet future demand.

People with mental illness get sick less and live longer when their mental health treatment and primary medical care are integrated. So we’re working with policy makers and the mental health care system to bring behavioral health care and medical care together. One example is that we’re testing integration models with the behavioral health experts at Valley Cities, locating HealthPoint primary care providers in Valley Cities clinics. By the end of 2016, Valley Cities mental health clients will be able to get on-site primary medical care in four locations: Renton, Kent, Midway and Enumclaw.
Community support is critical to our work. Within HealthPoint, we’re guided by an all-volunteer Board of Directors, many of whom are patients at our health centers.

If your name was misspelled or inadvertently omitted from this list, please let us know by calling 425.203.0447.

We couldn’t do it without you.
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HealthPoint strengthens communities and improves people's health by delivering quality health care services, breaking down barriers and providing access to all.